

# Specialist Termite Control – Operating Procedure During Stage 3 Restrictions:

Dear Valued Client,

As we are now operating under the 'Melbourne Metropolitan Stage 3 Restrictions' we are able to provide our services to you where it complies with our 'COVIDSafe Plan'



Currently this includes the following health and safety procedures:

- Four-square metres provided per person in an enclosed space.
- The ceasing of handshaking as a greeting.
- Deferring site work where there are large numbers of people.
- Promoting good hand and sneeze/cough hygiene and providing hand sanitisers for all staff.
- Regularly disinfecting touch points on our vehicles and tools.
- Wearing of surgical gloves when entering a home.

- The wearing of a mask at all times when inside homes and outside (masks may be removed for strenuous work outside).



## How can you help?

You can help us by:

- Letting us know if there will be more than 5 residence in your home during an appointment where internal access is required.
- Abide by social distancing and avoid being within the same room as our staff if they are required to come inside.
- Let us know If you have been in contact with a confirmed case of CORVID 19.
- Have cold or flu like symptoms.



Specialist Termite Control will be keeping abreast of any changes in advice by DHHS. Thank you for your cooperation and support while we negotiate this difficult time and stay safe.